

3145 N HOWARD ST COEUR D'ALENE, IDAHO 83815 208-769-2210 — FAX 208-769-2336

## AN IMPORTANT MESSAGE FOR OWNERS OF BACKFLOW ASSEMBLIES:

As the owner of the backflow assembly that is now or will be due for the annual test, it is your responsibility to ensure that the City Water Department receives a passing test report for the assembly in a timely manner.

We feel the best way to ensure this is to ask your potential tester the following five (5) questions before hiring him/her to perform the work:

- 1. Are you licensed through the State of Idaho to perform Backflow Assembly Tests?
- 2. Have you registered with my water purveyor and submitted necessary documents to test in their jurisdiction?
- 3. Do you submit completed test reports to the customer the City Water Department promptly?
- 4. If the assembly fails its initial test, do you clean the assembly and re-test immediately?
- 5. If cleaning does not resolve the failure, do you have the tools and parts on hand necessary to perform repairs or do you have the ability to make repairs within ten (10) days?

Hopefully after receiving answers to these questions, you should be more informed in making the correct decision in the hiring of your backflow assembly tester.

Backflow Prevention: Supporting the general public's implicit faith that the water is always safe to drink.